

The bioCYCLE™ Warranty

- **12-month workmanship warranty**

All Biocycle Ltd. installers and fitters have completed a demanding training process. This ensures that they have knowledge of our range of products and can demonstrate the skills and experience necessary to install your on-site wastewater treatment system, so it performs the best. All our installers are fully qualified and compliant with current legislations having public liability insurance, confined space a training, safe pass and manual handling.

- **10 year product guarantee**

Biocycle Ltd. guarantees that it will, at its option, repair or replace any tanks and covers, GRP and PE manhole covers, compartment walls and dividers, PVC/HDPE pipes, GRP blower and panel enclosures that suffer a failure due to a defect in the materials or manufacturing process within ten (10) years from the date of purchase.

- **2 year product guarantee**

Biocycle Ltd. guarantees that it will, at its option, repair or replace any pumps, blowers, indoor and outdoor control panels, diffusers, plastic media, float switches, alarm beacons and sirens that suffer a failure due to a defect in the materials or manufacturing process within two (2) years from the date of purchase.

General Terms and Conditions

Guarantees apply only to the original purchaser for products that are used for normal domestic use. The guarantees do not apply to products used for commercial purposes such as products installed in business premises or domestic premises connected with a business premises i.e. holidays lets, air B&B, office. The above guarantees do not cover defects caused by, but not limited to any of the following: accident, maltreatment, neglect, improper handling or failure to follow correct operating procedures, force majeure, alterations, modifications, repair or use of the product which is inconsistency with the supplied product instructions.

To make a claim under the guarantee, please contact the Biocycle Ltd. Please ensure you can validate proof of purchase in the form of receipt or other documentation received upon buying your Biocycle wastewater treatment system. To make a claim under the guarantee, you will also need to provide proof that the house in which product is installed is your primary residence. Biocycle Ltd. will honour all valid claims made under this guarantee by either repairing or replacing (at Biocycle's option) the defective product. All guarantees are given on the basis that the Biocycle system is fully maintained and operated in accordance with manufacturer's instructions. You need to provide proof of service contract provided by suitably qualified contractor and proof of desludging in form of weight dockets provided by licenced waste disposal contractor. For claims under this manufacturer's guarantee Biocycle Ltd. will not be responsible for removal, installation, reinstallation set up or any other cost associated with a claim. The Biocycle accepts no liability, under any circumstances whatsoever for any consequential damage or loss suffered by anyone as a result of using or being unable to use the goods.

Dublin

Main Office

Unit 107,
Baldoyle Industrial Estate,
Dublin 13,
Ireland.

Low Call: 1890 929 612
Tel: 01 8391000
Email: info@biocycle.ie

Limerick

Service Depot

Old Singland Road,
Co. Limerick.

Low Call: 1890 929 612
Email: limerick@biocycle.ie

Clare

Tank Supplier/Agent

McGraths Precast Concrete Ltd
O'Callaghan Mills,
Co. Clare

Tel: 065 6835125
Email: info@mcgrathquarries.ie
Website: www.mcgrathquarries.com